



MOBILE PAYMENT AT CUSTOMS

User Manual for Importer / Declarant / Consignee



Content:

❖ **Part 1: Mobile Payment – BILL OF ENTRY**

❖ **Part 2: Mobile Payment – eCourier**

Part 1: MOBILE PAYMENT – BILL OF ENTRY

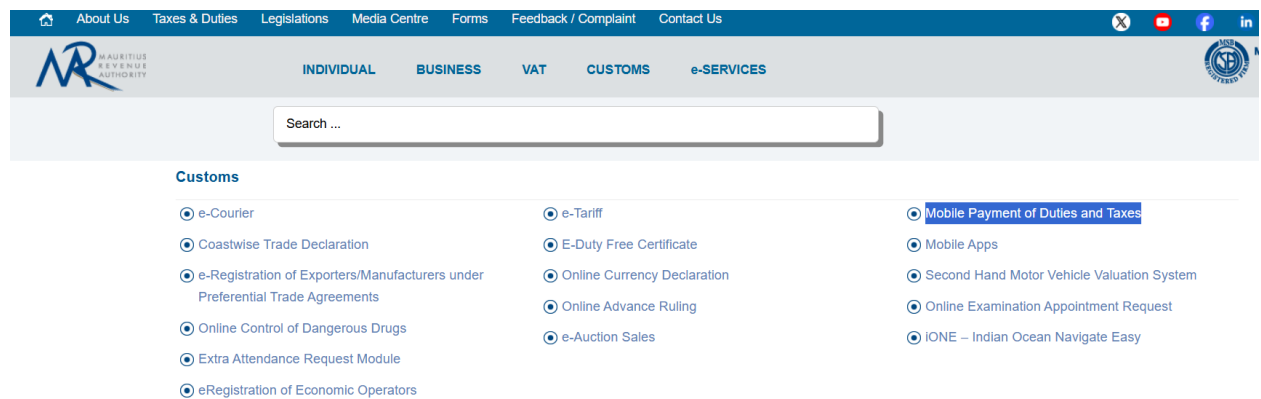
The MRA Customs is pleased to offer its valued stakeholders the opportunity to now pay, without any service fee, their Bills of Entry electronically via their mobile phones through the MauCAS.

Once a Bill of Entry requiring payment up to one hundred thousand rupees is validated, the importer or declarant can proceed to pay the duties and taxes electronically from the MRA Website as follows:

Bill of Entry Payment:

1. Login Screen

Navigate to MRA website www.mra.mu and select e-services and click Customs



LOGIN

Please enter the below information to be able to proceed

Payment Type:*

Select..

NID/NCID:*

Mobile Number:*

For security purposes, a One Time Password (OTP) will be sent on the number provided and you will be asked to enter that OTP on next screen.

Prove that you are not a robot; Please enter the correct value in the third box below:

9

+

2

=

Submit

- For payment of Bill of Entry
- Select "**Bill of Entry**" for Payment Type

LOGIN

Please enter the below information to be able to proceed

Payment Type:*	<input type="text" value="Bill Of Entry"/>
Bill Number:*	<input type="text"/>
Importer Code:*	<input type="text"/>
Declarant Code:*	<input type="text"/>
NID/NCID:*	<input type="text"/>
Mobile Number:*	<input type="text"/>

For security purposes, a One Time Password (OTP) will be sent on the number provided and you will be asked to enter that OTP on next screen.

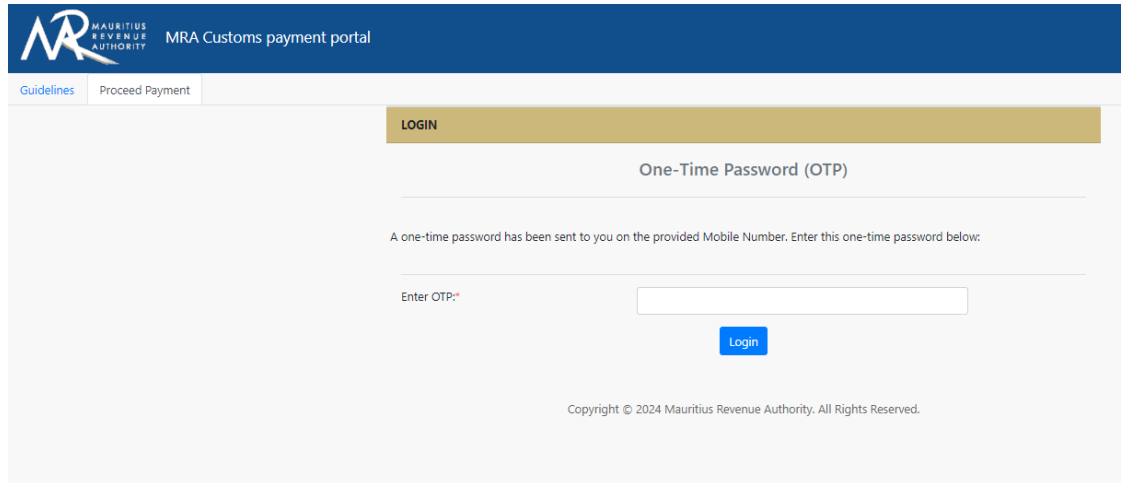
Prove that you are not a robot; Please enter the correct value in the third box below:

 + =

- Enter the Bill number only without the version, ex: 42024123456. Followed by the Importer Code, Declarant Code.
- The person making this payment must enter his NID and Mobile Number.
- For security purposes, a One Time Password (OTP) will be sent on the number provided and you will be asked to enter that OTP on next screen
- Inserts number to clear CAPTCHA
- Click on the button **“Submit”**

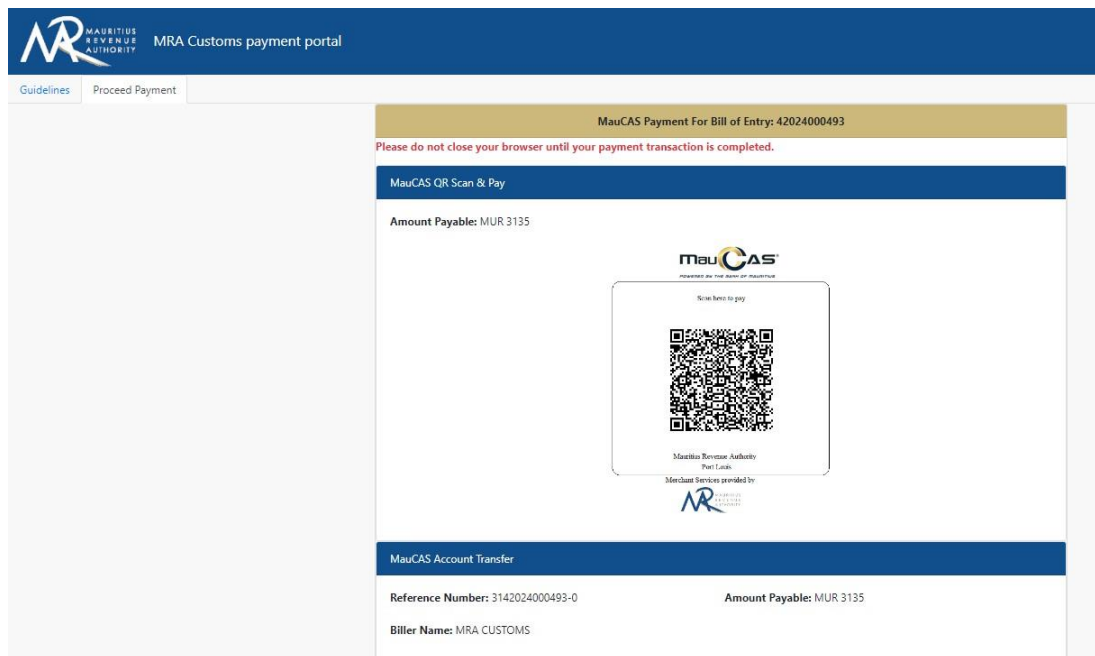
Note: All fields that are marked with an asterisk (*) are mandatory.

2.Login - OTP Screen



The OTP received on the mobile phone of the applicant should be inserted in OTP* field. Then Click on “Login”.

Upon successful validation, the MauCAS QR Code screen & Payment Reference Number will appear.



Payments can be performed by scanning the National QR code (MauCAS) or you can also initiate an Account Transfer by using the “Reference Number” provided in the left lower side.

Please ensure that the correct “Reference Number” is entered in the comment/reference section of the Internet Banking payment transfer.

User will need to use his/her payment mobile applications(such as Juice, POP, MyT Money, Blink etc.) to scan and proceed with the online instantaneous payment

Part 2: MOBILE PAYMENT – ECOURIER

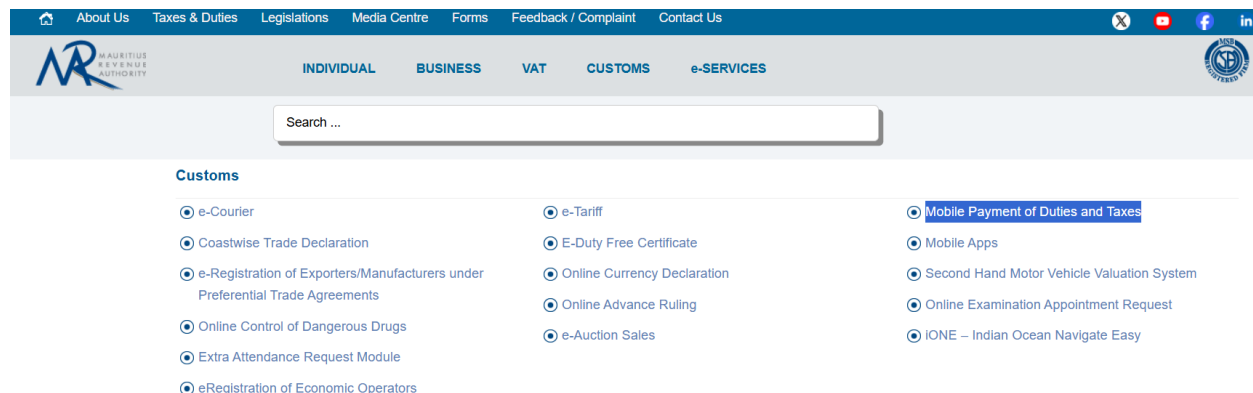
The MRA Customs is pleased to offer its valued stakeholders the opportunity to now pay their assessment(s) submitted on the eCourier platform via their mobile phones through the MauCAS.

Once an assessment requires payment, the importer or declarant can proceed to pay the duties and taxes electronically from the MRA Website as follows:

eCourier Payment:

1. Login Screen

Navigate to MRA website www.mra.mu and select e-services and click Customs



LOGIN

Please enter the below information to be able to proceed

Payment Type:*

Select..

NID/NCID:*

Mobile Number:*

For security purposes, a One Time Password (OTP) will be sent on the number provided and you will be asked to enter that OTP on next screen.

Prove that you are not a robot; Please enter the correct value in the third box below:

9

+

2

=

Submit

- For payment of assessment
- Select "**Ecourier**" for Payment Type

LOGIN

Please enter the below information to be able to proceed

Payment Type:*

Payment Reference number:*

Courier Operator:*

NID/NCID:*

Mobile Number:*

For security purposes, a One Time Password (OTP) will be sent on the number provided and you will be asked to enter that OTP on next screen.

Prove that you are not a robot; Please enter the correct value in the third box below:

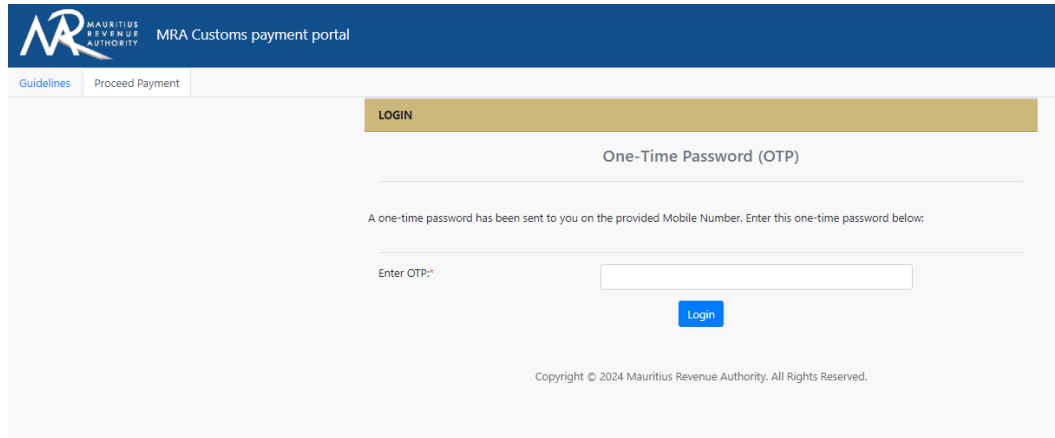
+ =

Submit

- Enter the Payment Reference number, ex: COU2025000000000013
- Choose the courier operator from the drop down.
- The person making this payment must enter his NID and Mobile Number.
- For security purposes, a One Time Password (OTP) will be sent on the number provided and you will be asked to enter that OTP on next screen
- Inserts number to clear CAPTCHA
- Click on the button “**Submit**”

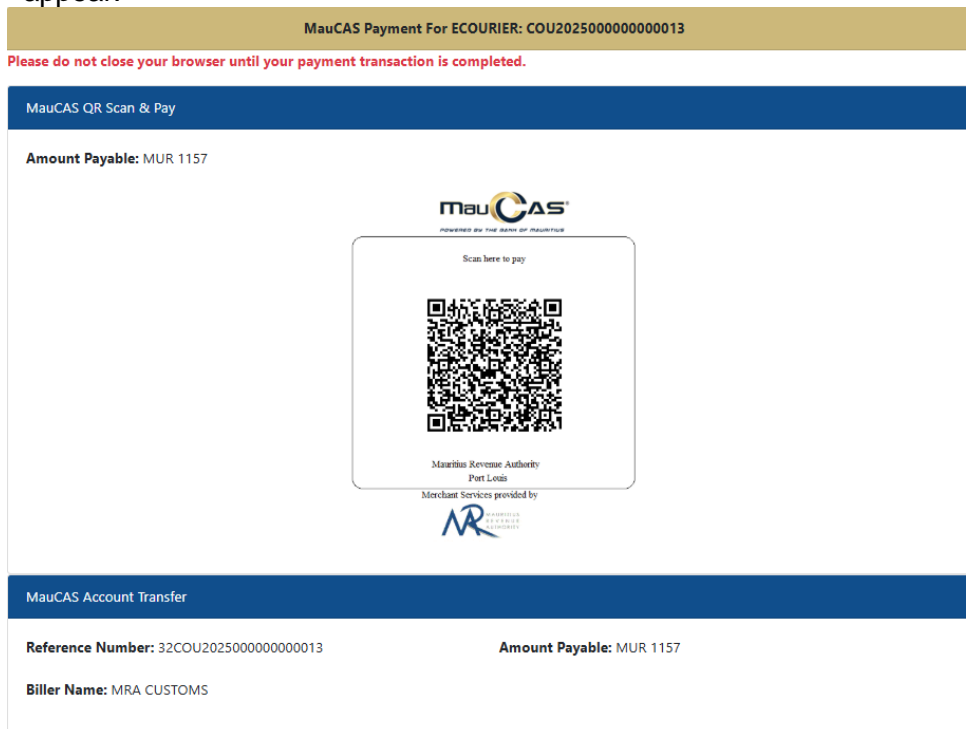
Note: All fields that are marked with an asterisk (*) are mandatory.

2.Login - OTP Screen



The OTP received on the mobile phone of the applicant should be inserted in OTP* field. Then Click on “Login”.

Upon successful validation, the MauCAS QR Code screen & Payment Reference Number will appear.



Payments can be performed by scanning the National QR code (MauCAS) or you can also initiate an Account Transfer by using the “Reference Number” provided in the left lower side.

Please ensure that the correct “Reference Number” is entered in the comment/reference section of the Internet Banking payment transfer.

User will need to use his/her payment mobile applications(such as Juice, POP, MyT Money, Blink etc.) to scan and proceed with the online instantaneous payment

Contact Us



Custom House – CMS IT

Tel: +230 202 0500 / 01



Email: support.customs@mra.mu



Custom House, Mer Rouge, Port-Louis, Mauritius

T: +230 202 0500 | F: +230 216 5946 | E: customs@mra.mu | W: www.mra.mu

